



Please complete the instruction and send or e-mail to

## **Appletree Court** Beaulieu Road Lyndhurst **SO43 7PA**

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## Instruction to your Bank or **Building Society to pay by Direct Debit**

**New Forest District Council** Service User Number 990825 Council Tax Reference Number counciltax@nfdc.gov.uk 1 6 Name of Account Holder(s) Please indicate how you wish to pay: Maximum number of instalments **Collection Date** (per annum) (1st) (15<sup>th</sup>)(23<sup>rd</sup>) (10)(12)Bank/Building Society account number **Branch Sort Code** Instruction to your Bank or Building Society Please pay New Forest District Council Direct Debits from the Name and full postal address of your Bank or Building Society account détailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. To the Manager Bank/Building Society I understand that this Instruction may remain with New Forest District Council and, if so, details will be passed electronically Address to my Bank / Building Society. Signature Date Postcode Banks and Building Societies may not accept Direct Debit Instructions for some types of account

## **Direct Debit Guarantee**



This Guarantee is offered by all banks and Building Societies that accept instructions to pay Direct Debits

This guarantee should be detached and retained by the payer

- If there are any changes to the amount, date or frequency of your Direct Debit, New Forest District Council will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request New Forest District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by New Forest District Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when New Forest District Council asks
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.