



New Forest
DISTRICT COUNCIL

Condensation and mould

Report mould issues on our website or speak with our housing support team.



www.newforest.gov.uk/dampanmould



023 80 285222



housing.supporthub@nfdc.ov.uk



Managing moisture in your home

Condensation is the most common cause of mould. This happens when moisture in our home, created by daily activities, condenses on cold surfaces.

Below are some useful tips for reducing moisture and treating mould in your home.



Whenever possible, keep windows open to allow for good ventilation. Keep window trickle vents open and clean.



Wipe condensation from window sills each morning. The removal of condensation from walls and internal windows is your responsibility.



Dry clothes outside or in a dryer. If this isn't possible, use an air dryer inside and open your windows.



Close your internal doors when you're cooking or showering. Keep them open at other times to allow air to flow through your home.



Keep your heating at a constant temperature of around 19 - 21 degrees Celsius. It's cheaper to set the heating at lower temperatures for longer, than high for shorter periods.



You can treat mould using a designated mould cleaner that contains a biocide. Make sure you follow safety guidance and don't paint over mould before cleaning it first.



If damp has been caused by a problem with the structure of your home or due to an outstanding repair, it is New Forest District Council's responsibility to fix it. Please report it to us as soon as possible.