

## ANNUAL PARKING ENFORCEMENT REPORT for the period 2019/20

### 1. INTRODUCTION

- 1.1 The information contained in this report is in accordance with section 55 of the Road Traffic Act 1984 as amended by Traffic Management Act 2004.

### 2. BACKGROUND

- 2.1 The District Council operates 50 car parks with over 6000 spaces. These are managed under the regulations set out in the 'District of New Forest (Off Street Parking Places) Order 2005'. A copy of the Order, car park locations and charges can be found on the Council's web site ([www.newforest.gov.uk/parking](http://www.newforest.gov.uk/parking)).
- 2.2 Hampshire County Council have appointed New Forest District Council as it's agent for the enforcement of on street Traffic Regulation Orders. This includes enforcement of single and double yellow lines, limited waiting bays, loading bays, motor-cycle bays, taxi ranks, bus stop clearways, pedestrian crossings and disabled bays. The District covers an area of approximately 290 square miles with a resident population of 173,000. We have an estimated 13.5 million visitors annually and of these over 1 million visits include an overnight stay (3 million nights) and the majority of those are by UK residents - a high percentage of these visitors will make use of the councils pay and display car parks during their visits. This arrangement terminated on 31<sup>st</sup> March 2020. From 1<sup>st</sup> April 2020 HCC are responsible for all enforcement of on street Traffic Regulation Orders.

### 3. PENALTY CHARGE NOTICE INFORMATION

- 3.1 Penalty Charge/Warning Notices issued for financial years 2018/19 and 2019/20

	2018/19	2019/20
Number PCNs issued at higher level	4242	2959
Number PCNs issued at lower level	7446	7761
Number PCNs paid	8921	8397
Number PCNs paid at discounted rate	7842	7186
Number PCNs against which informal challenge received	3186	2947
Number cancelled as result of informal challenge	1611	485
Number against which a formal representation has been received	392	326
Number cancelled as result formal representation	117	94
Number cancelled for other reasons (e.g. driver untraceable) -	425	426
Number Warning Notices issued	3105	2663

#### 4. ENFORCEMENT ACCOUNT

##### 4.1

INCOME	2018/19			2019/20		
	<i>On street</i>	<i>Off street</i>	<i>total</i>	<i>On street</i>	<i>Off street</i>	<i>total</i>
	£000	£000	£000	£000	£000	£000
Penalty Charge Notices	192	225	417	83	206	289
Residents Parking Permits	5	0	5	2	0	2
Dispensations	10	0	10	9	0	9
<b>Total Income</b>	<b>207</b>	<b>225</b>	<b>432</b>	<b>94</b>	<b>206</b>	<b>300</b>
EXPENDITURE						
Employee Costs	205	250	456	212	251	462
Supplies and Services	5	15	20	5	15	20
Support services	32	14	47	37	18	55
Capital Financing	0	0	0	0	0	0
<b>Total Expenditure</b>	<b>243</b>	<b>279</b>	<b>522</b>	<b>254</b>	<b>283</b>	<b>537</b>
<b>(Surplus)/Deficit</b>	<b>36</b>	<b>55</b>	<b>90</b>	<b>160</b>	<b>77</b>	<b>237</b>

#### 5. THE TRAFFIC PENALTY TRIBUNAL (TPT)

5.1 The Traffic Penalty Tribunal provides an independent judicial process for the hearing of appeals against the issue of Penalty Charge Notices. In this financial year (2019/20) 6 appeals were lodged relating to PCNs issued by New Forest District Council. These resulted in;

- 2 appeals dismissed
- 4 appeals allowed

Further information concerning TPT can be found on their web site [www.trafficpenaltytribunal.gov.uk](http://www.trafficpenaltytribunal.gov.uk).

#### 6. CONCLUSION

6.1 The number of On-street PCNs issued in 2019/20 was significantly less than the previous year. This was due to the change in patrol patterns in advance of the termination of the agency agreement and the initial impact of the Covid-19 global pandemic on people working from home and following government guidance to stay at home. The loss of on-street PCN income therefore contributed to the overall operating deficit going from £90K to £237K